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Tech-Tips Newsletter -0109

How Your Broadband Techs Stay on Top

A Free Service from Plain Old Telephone (POTS)

MCI offers a free number ID line that can be used to identify telephone in a home. Here is how you can use it:

1. Our target home has two different numbers connected.
2. The color code for line 1 at the biscuit should be white/blue (tip) and blue (ring)
3. The color code for line 2 at the biscuit should be white/orange (tip) and orange (ring)
4. The home is old and has NO color coded wire. The wires at the biscuit are just black and covered with fabric! Identifying the lines can be done, here's how:

To determine which line is 1 or 2, use your Butt Set Telephone. Clip the leads of the Butt Set to the two wires you think are a tip and ring pair. Then call **800-437-7950**. If you selected a true pair, MCI will then, via a voice prompt system, say the number you are calling on. Tag those two wires as a pair. Determine the number of the remaining pair by using the MCI number. Keep trying the wires until you get a connection. **Please note:** This ID system is great to use BEFORE you make the switch from the local telephone company at the NID to our eMTA system.



Your first "flat-screen TV"

All TV broadcast stations (such as ABC, CBS, NBC, FOX, PBS and Univision) will begin broadcasting in all-digital formats. This switch-over is referred to as the broadcast digital TV (DTV) transition. We want to make sure you have the right resources and answers for your customers. The key message for you and our customers is that Your Cable has them covered-**the DTV transition will not affect them.**

Tech-Tip Newsletter is committed to YOU. Each issue provides helpful tips on doing your job better, faster and safer. If you have any comments or questions about topics discussed, please contact Neil at: 720-352-3319